

## ALTERATIONS, REPAIRS, & REFURBISHMENT Services

Name in Boot: \_\_\_\_\_

Boot Number: \_\_\_\_\_

Purchased at: \_\_\_\_\_

**For Alterations:** What are the fitting issues with the boots? \_\_\_\_\_

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Have you been able to wear them or break them in? \_\_\_\_\_

\*\*Please send us pictures with the boots on and email the pictures to us at [productservices@derdau.com](mailto:productservices@derdau.com) . Be sure to include your name in the subject line. The pictures will give us a better understanding of what areas we need to fix. \*\*

**For Repairs & Refurbishments:** What do you need fixed on your boots? \_\_\_\_\_

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**Best Telephone Number to reach you:** \_\_\_\_\_

**Current Email Address:** \_\_\_\_\_

**Current Address to return boots to:** \_\_\_\_\_

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*Please take the following information into account when sending in your boots:*

\*Normally all alterations/repairs/refurbishments take 2 – 3 weeks to finish from the day we receive the boots.

\*\*If you need the alterations/repairs/refurbishments rushed it will cost an additional \$250 and your boots will be finished within 5-7 business days from the day we receive the boots. Please be sure to note that this is a rush job on the upper right hand corner of this form.

\*Please keep a copy of this form for your records and ship your boots along with the original document filled out to the following address:

Der Dau Custom Made Boots & Shoes  
Attn: Alterations/Repairs  
1886 McDonald Ave Brooklyn, NY 11223

If you have more questions and concerns please give us a call at 1.800.Der.Dau.6

\*After your boots have been received and evaluated, you will be contacted to review all repair/refurbishments pricing and collect payment. Repairs will begin once payment has been received. Not all prices are final until we have reviewed the boots.\*

Repair/Refurbishment Price List as of 2013

|                          |                                          |           |
|--------------------------|------------------------------------------|-----------|
| <input type="checkbox"/> | CUT DOWN HEIGHT WITH BINDING .....       | \$ 80.00  |
| <input type="checkbox"/> | CUT DOWN HEIGHT WITH CUFFS .....         | \$ 175.00 |
| <input type="checkbox"/> | CUT DOWN HEIGHT AND FOLD .....           | \$ 75.00  |
| <input type="checkbox"/> | TAKE IN TOP AND CALF (EACH) .....        | \$ 45.00  |
| <input type="checkbox"/> | TAKE IN ANKLE AND THROAT .....           | \$ 150.00 |
| <input type="checkbox"/> | BACK STRAPS RESTITCH .....               | \$ 35.00  |
| <input type="checkbox"/> | BACK STRAPS REPLACED .....               | \$ 50.00  |
| <input type="checkbox"/> | BINDING REPLACED .....                   | \$ 45.00  |
| <input type="checkbox"/> | CUFFS REPLACED (STITCHED) .....          | \$ 175.00 |
| <input type="checkbox"/> | CUFFS REPLACED (OVER THE TOP MAKE) ..... | \$ 200.00 |
| <input type="checkbox"/> | CUFFS (DETACHABLE) .....                 | \$ 250.00 |
| <input type="checkbox"/> | CUFFS WITH EXTENSION .....               | \$ 300.00 |
| <input type="checkbox"/> | NEW CUFF LINING WITH BINDING .....       | \$ 100.00 |
| <input type="checkbox"/> | SWAGGERS REPLACED OVER BINDING .....     | \$ 50.00  |
| <input type="checkbox"/> | SPUR RESTS REPLACED .....                | \$ 100.00 |
| <input type="checkbox"/> | GUSSET ELASTIC ON TOP .....              | \$ 60.00  |
| <input type="checkbox"/> | ZIPPERS TO CALF (1/2 LENGTH) .....       | \$ 75.00  |
| <input type="checkbox"/> | ZIPPERS TO ANKLE .....                   | \$ 150.00 |
| <input type="checkbox"/> | ZIPPERS TO HEEL .....                    | \$ 250.00 |
| <input type="checkbox"/> | FULL LENGTH PATCH INSIDE OF LEG .....    | \$ 175.00 |
| <input type="checkbox"/> | TONGUES IN FIELD BOOTS REPLACED .....    | \$ 150.00 |
| <input type="checkbox"/> | STRETCH TOP .....                        | \$ 45.00  |
| <input type="checkbox"/> | STRETCH CALF .....                       | \$ 45.00  |
| <input type="checkbox"/> | STRETCH THROAT .....                     | \$ 45.00  |
| <input type="checkbox"/> | RECONDITION AND SHINE .....              | \$ 45.00  |
| <input type="checkbox"/> | METAL V-PIECE FOR HEEL .....             | \$ 35.00  |
| <input type="checkbox"/> | SINGLE LEATHER SOLES AND HEELS .....     | \$ 95.00  |
| <input type="checkbox"/> | DOUBLE LEATHER SOLES AND HEELS .....     | \$ 100.00 |
| <input type="checkbox"/> | SINGLE RIPPLE SOLES AND HEELS .....      | \$ 95.00  |
| <input type="checkbox"/> | DOUBLE RIPPLE SOLES AND HEELS .....      | \$ 100.00 |
| <input type="checkbox"/> | HEEL CAPS .....                          | \$ 40.00  |
| <input type="checkbox"/> | NEW TOP CAP .....                        | \$ 125.00 |
| <input type="checkbox"/> | REMAKE FOOT .....                        | \$ 250.00 |
| <input type="checkbox"/> | STRIP/DYE .....                          | \$ 50.00  |
| <input type="checkbox"/> | ZIPPER COVER .....                       | \$ 85.00  |
| <input type="checkbox"/> | NEW HEEL COUNTER .....                   | \$ 200.00 |
| <input type="checkbox"/> | REPLACE HALF-CHAP ZIPPERS (PAIR) .....   | \$ 125.00 |

- LONG ELASTIC .....\$ 150.00
- ZIPPER AND SOLE & HEEL (REPAIR AT SAME TIME) .....\$ 300.00
- RUSH FEE .....\$ 250.00
- SHIPPING FEE .....\$ 36.00

